

2015 AUTOMOBILE COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ration of more than 100. A company may have a small number or policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2015	TOTAL NUMBER OF AUTOMOBILE POLICIES FOR 2015	COMPLAINT INDEX
21ST CENTURY CENTENNIAL INSURANCE COMPANY	3	21,251	1.26
21ST CENTURY NORTH AMERICA INSURANCE COMPANY	1	3,871	2.31
21ST CENTURY PREFERRED INSURANCE COMPANY	0	1,171	0.00
ABA SEGUROS, S.A. DE C.V.	0	4,843	0.00
ACCC INSURANCE COMPANY	112	255,414	3.91
ACCEPTANCE INDEMNITY INSURANCE COMPANY	0	1,509	0.00
ACCESS INSURANCE COMPANY	0	39	0.00
ACCIDENT INSURANCE COMPANY, INC.	0	7,699	0.00
ACE AMERICAN INSURANCE COMPANY	1	1,358	6.57
ACE FIRE UNDERWRITERS INSURANCE COMPANY	0	5	0.00
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	0	676	0.00
ACE SEGUROS, S.A.	1	75,654	0.12
ADDISON INSURANCE COMPANY	0	20	0.00
ADMIRAL INSURANCE COMPANY	0	1	0.00
ADRIATIC INSURANCE COMPANY	0	33	0.00
AEGIS SECURITY INSURANCE COMPANY	0	60	0.00
AIG PROPERTY CASUALTY COMPANY	0	3,092	0.00
AIG SPECIALTY INSURANCE COMPANY	0	3	0.00
AIG Seguros Mexico, S.A. DE C.V.	0	1,215	0.00
AIX SPECIALTY INSURANCE COMPANY	0	9	0.00
ALASKA NATIONAL INSURANCE COMPANY	0	8	0.00
ALFA SPECIALTY INSURANCE CORPORATION	0	727	0.00
ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	1	2,576	3.46
ALLIED WORLD SURPLUS LINES INSURANCE COMPANY	0	33	0.00
ALLSTATE COUNTY MUTUAL INSURANCE COMPANY	10	124,622	0.72
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	61	684,287	0.80
ALLSTATE INDEMNITY COMPANY	15	164,368	0.81
ALLSTATE INSURANCE COMPANY	8	21,296	3.35

ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	2	76,148	0.23
ALLY INTERNATIONAL INSURANCE COMPANY LTD.	0	78	0.00
AMCO INSURANCE COMPANY	0	303	0.00
AMERICAN ACCESS CASUALTY COMPANY	44	72,673	5.40
AMERICAN AUTOMOBILE INSURANCE COMPANY	0	158	0.00
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	0	9,412	0.00
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	0	322	0.00
AMERICAN COUNTRY INSURANCE COMPANY	1	449	19.88
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	0	596	0.00
AMERICAN MODERN HOME INSURANCE COMPANY	0	219	0.00
AMERICAN NATIONAL COUNTY MUTUAL INSURANCE COMPANY	0	15,623	0.00
AMERICAN ROAD INSURANCE COMPANY, THE	0	2	0.00
AMERICAN SELECT INSURANCE COMPANY	0	11	0.00
AMERICAN SOUTHERN HOME INSURANCE COMPANY	0	873	0.00
AMERICAN SOUTHERN INSURANCE COMPANY	0	151	0.00
AMERICAN ZURICH INSURANCE COMPANY	0	362	0.00
AMERISURE INSURANCE COMPANY	0	196	0.00
AMERISURE MUTUAL INSURANCE COMPANY	0	287	0.00
AMERISURE PARTNERS INSURANCE COMPANY	0	20	0.00
AMICA MUTUAL INSURANCE COMPANY	4	74,444	0.48
AMTRUST INSURANCE COMPANY OF KANSAS, INC.	1	10,880	0.82
AMTRUST INTERNATIONAL UNDERWRITERS LIMITED	0	2	0.00
ANA COMPANIA DE SEGUROS, S.A. DE C.V.	0	1,092	0.00
ANCHOR GENERAL INSURANCE COMPANY	2	8,328	2.14
ARCH SPECIALTY INSURANCE COMPANY	0	7	0.00
ARGONAUT GREAT CENTRAL INSURANCE COMPANY	0	33	0.00
ARGONAUT INSURANCE COMPANY	0	18	0.00
ARGONAUT-MIDWEST INSURANCE COMPANY	0	1	0.00
ASPEN AMERICAN INSURANCE COMPANY	0	9	0.00
ASSOCIATED INDEMNITY CORPORATION	0	46	0.00
ASSOCIATED INDUSTRIES INSURANCE COMPANY, INC.	0	280	0.00
ASSOCIATION CASUALTY INSURANCE COMPANY	0	348	0.00
ATX Premier Insurance Company	0	1,158	0.00
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT, THE	1	12,569	0.71
AXIS INSURANCE COMPANY	0	185	0.00
AXIS SURPLUS INSURANCE COMPANY	0	15	0.00
Acadia Insurance Company	0	1,194	0.00
Affirmative Insurance Company	34	39,877	7.61
Agricultural Workers Mutual Auto Insurance Company	2	17,630	1.01

Alinsco Insurance Company	11	108,535	0.90
All America Insurance Company	0	15	0.00
Allied World Insurance Company	0	24	0.00
Allied World National Assurance Company	0	1	0.00
Allied World Specialty Insurance Company	0	407	0.00
Allmerica Financial Benefit Insurance Company	0	2,396	0.00
Amalgamated Casualty Insurance Company	0	231	0.00
America First Insurance Company	0	207	0.00
America First Lloyd's Insurance Company	0	306	0.00
American Alternative Insurance Corporation	11	2,152	45.62
American Contractors Insurance Company Risk Retention Group	0	9	0.00
American Economy Insurance Company	0	243	0.00
American Family Home Insurance Company	0	262	0.00
American Hallmark Insurance Company of Texas	0	18	0.00
American Home Assurance Company	0	2	0.00
American Insurance Company, The	0	593	0.00
American Mercury Insurance Company	0	84	0.00
American Mercury Lloyd's Insurance Company	0	750	0.00
American Millennium Insurance Company	0	244	0.00
American Modern Lloyd's Insurance Company	0	1,864	0.00
American National Property and Casualty Company	0	138	0.00
American Reliable Insurance Company	0	156	0.00
American States Insurance Company	0	1,801	0.00
American States Insurance Company of Texas	0	758	0.00
Arch Insurance Company	0	4,198	0.00
Atlantic Casualty Insurance Company	0	1	0.00
Atlantic Specialty Insurance Company	0	363	0.00
Auto Club County Mutual Insurance Company	12	136,452	0.78
Auto Club Indemnity Company	2	3	5,949.82
BANKERS STANDARD INSURANCE COMPANY	0	2,621	0.00
BERKLEY ASSURANCE COMPANY	0	148	0.00
BERKLEY NATIONAL INSURANCE COMPANY	0	171	0.00
BERKLEY REGIONAL INSURANCE COMPANY	0	524	0.00
BERKLEY REGIONAL SPECIALTY INSURANCE COMPANY	0	1	0.00
BITCO General Insurance Corporation	0	1,236	0.00
BITCO National Insurance Company	0	46	0.00
BRISTOL WEST SPECIALTY INSURANCE COMPANY	0	2,768	0.00
BROTHERHOOD MUTUAL INSURANCE COMPANY	0	344	0.00
Berkshire Hathaway Homestate Insurance Company	0	54	0.00

Berkshire Hathaway Specialty Insurance Company	0	11	0.00
British American Insurance Company	0	1	0.00
Burlington Insurance Company, The	0	1,715	0.00
CALIFORNIA CASUALTY INDEMNITY EXCHANGE	0	1,712	0.00
CANAL INSURANCE COMPANY	0	577	0.00
CANOPIUS US INSURANCE, INC.	0	4	0.00
CAROLINA CASUALTY INSURANCE COMPANY	0	30	0.00
CATLIN SPECIALTY INSURANCE COMPANY	0	1,295	0.00
CEM Insurance Company	6	59,185	0.90
CENTRAL MUTUAL INSURANCE COMPANY	0	21,884	0.00
CHARTER OAK FIRE INSURANCE COMPANY, THE	0	4,926	0.00
CINCINNATI SPECIALTY UNDERWRITERS INSURANCE COMPANY, THE	0	172	0.00
COLONY INSURANCE COMPANY	0	580	0.00
COLUMBIA CASUALTY COMPANY	0	51	0.00
CONIFER INSURANCE COMPANY	0	209	0.00
CONTINENTAL CASUALTY COMPANY	0	563	0.00
CONTINENTAL INSURANCE COMPANY, THE	0	638	0.00
CONTINENTAL WESTERN INSURANCE COMPANY	0	1,705	0.00
CRESTBROOK INSURANCE COMPANY	0	618	0.00
CUMIS INSURANCE SOCIETY, INC.	0	1,170	0.00
CastlePoint National Insurance Company	0	8	0.00
Chubb Custom Insurance Company	0	43	0.00
Chubb Lloyds Insurance Company of Texas	0	2,200	0.00
Chubb National Insurance Company	2	9,719	1.84
Church Mutual Insurance Company	0	2,329	0.00
Cincinnati Casualty Company, The	0	29	0.00
Cincinnati Indemnity Company, The	0	33	0.00
Cincinnati Insurance Company, The	1	249	35.84
Colonial County Mutual Insurance Company	25	256,287	0.87
Commerce and Industry Insurance Company	0	297	0.00
Commercial Alliance Insurance Company	1	16,560	0.54
Consumers County Mutual Insurance Company	6	201,424	0.27
Contractors Bonding and Insurance Company	0	48	0.00
CorePointe Insurance Company	0	75	0.00
Crum & Forster Indemnity Company	0	154	0.00
DAIRYLAND COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	3	76,716	0.35
DIRECT GENERAL INSURANCE COMPANY	6	18,636	2.87
Depositors Insurance Company	0	1,718	0.00
Diamond State Insurance Company	0	22	0.00

ELECTRIC INSURANCE COMPANY	1	2,009	4.44
EMCASCO INSURANCE COMPANY	0	227	0.00
EMPIRE FIRE AND MARINE INSURANCE COMPANY	0	400	0.00
EMPIRE INDEMNITY INSURANCE COMPANY	0	19	0.00
EMPLOYERS MUTUAL CASUALTY COMPANY	0	1,039	0.00
ENCOMPASS HOME AND AUTO INSURANCE COMPANY	0	86	0.00
ENCOMPASS INDEMNITY COMPANY	2	11,616	1.54
ENCOMPASS INDEPENDENT INSURANCE COMPANY	0	1	0.00
ENCOMPASS INSURANCE COMPANY OF AMERICA	0	749	0.00
ENCOMPASS PROPERTY AND CASUALTY COMPANY	0	896	0.00
ESSEX INSURANCE COMPANY	0	222	0.00
ESURANCE INSURANCE COMPANY	6	34,809	1.54
EVEREST INDEMNITY INSURANCE COMPANY	0	132	0.00
EVEREST NATIONAL INSURANCE COMPANY	0	247	0.00
Economy Preferred Insurance Company	0	47	0.00
Economy Premier Assurance Company	0	50	0.00
Elephant Insurance Company	17	39,570	3.83
Employers Insurance Company of Wausau	0	43	0.00
Essentia Insurance Company	0	29,301	0.00
Esurance Property and Casualty Insurance Company	0	2,794	0.00
FARM BUREAU COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	6	45,202	1.18
FARMERS TEXAS COUNTY MUTUAL INSURANCE COMPANY	36	754,106	0.43
FARMLAND MUTUAL INSURANCE COMPANY	0	279	0.00
FCCI INSURANCE COMPANY	0	506	0.00
FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	0	7	0.00
FIRST GUARD INSURANCE COMPANY	0	703	0.00
FIRST NONPROFIT INSURANCE COMPANY	0	60	0.00
FIRST SPECIALTY INSURANCE CORPORATION	0	2	0.00
FOREMOST INSURANCE COMPANY, GRAND RAPIDS, MICHIGAN	3	35,512	0.75
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	0	959	0.00
FOREMOST SIGNATURE INSURANCE COMPANY	0	297	0.00
Falcon Insurance Company	23	30,042	6.83
Falls Lake National Insurance Company	0	497	0.00
Farmers Insurance Exchange	0	1,041	0.00
Federal Insurance Company	2	1,735	10.29
Federated National Insurance Company	2	29,799	0.60
Fireman's Fund Insurance Company	0	25,854	0.00
Firemen's Insurance Company of Washington, D.C.	0	40	0.00
First Acceptance Insurance Company, Inc.	4	1,995	17.89

First Liberty Insurance Corporation, The	0	109	0.00
First National Insurance Company of America	1	79	112.97
Florists' Mutual Insurance Company	0	103	0.00
Foremost County Mutual Insurance Company	9	199,853	0.40
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	12	120,827	0.89
GATEWAY INSURANCE COMPANY	0	499	0.00
GEICO ADVANTAGE INSURANCE COMPANY	21	120,758	1.55
GEICO CHOICE INSURANCE COMPANY	2	60,323	0.30
GEICO County Mutual Insurance Company	30	447,322	0.60
GEICO GENERAL INSURANCE COMPANY	1	19,450	0.46
GEICO INDEMNITY COMPANY	6	112,633	0.48
GEICO SECURE INSURANCE COMPANY	3	17,171	1.56
GEMINI INSURANCE COMPANY	0	78	0.00
GENERAL CASUALTY COMPANY OF WISCONSIN	0	30	0.00
GEORGIA CASUALTY & SURETY COMPANY	0	69	0.00
GLOBAL LIBERTY INSURANCE COMPANY OF NEW YORK	0	79	0.00
GOTHAM INSURANCE COMPANY	0	48	0.00
GOVERNMENT EMPLOYEES INSURANCE COMPANY	33	287,344	1.02
GRAPHIC ARTS MUTUAL INSURANCE COMPANY	0	330	0.00
GRAY INSURANCE COMPANY, THE	0	43	0.00
GREAT AMERICAN ALLIANCE INSURANCE COMPANY	0	65	0.00
GREAT AMERICAN ASSURANCE COMPANY	0	651	0.00
GREAT AMERICAN E & S INSURANCE COMPANY	0	4	0.00
GREAT AMERICAN INSURANCE COMPANY	0	109	0.00
GREAT DIVIDE INSURANCE COMPANY	0	174	0.00
GREAT LAKES REINSURANCE (U.K.) SE	0	422	0.00
GREAT WEST CASUALTY COMPANY	0	1,743	0.00
GREENWICH INSURANCE COMPANY	0	221	0.00
GUIDEONE MUTUAL INSURANCE COMPANY	0	1,552	0.00
General Automobile Insurance Company, Inc., The	4	143,080	0.25
General Insurance Company of America	1	8,678	1.03
Germania Fire & Casualty Company	0	9,780	0.00
Germania Insurance Company	2	4,845	3.68
Germania Select Insurance Company	7	95,488	0.65
Granite State Insurance Company	0	425	0.00
Great American Insurance Company of New York	0	171	0.00
Great Midwest Insurance Company	0	207	0.00
Great Northern Insurance Company	0	811	0.00
HANOVER AMERICAN INSURANCE COMPANY, THE	0	100	0.00

HANOVER INSURANCE COMPANY, THE	0	192	0.00
HARCO NATIONAL INSURANCE COMPANY	0	103	0.00
HARLEYSVILLE INSURANCE COMPANY	0	100	0.00
HARTFORD ACCIDENT AND INDEMNITY COMPANY	1	3,162	2.82
HARTFORD CASUALTY INSURANCE COMPANY	0	410	0.00
HARTFORD INSURANCE COMPANY OF THE MIDWEST	0	4,228	0.00
HARTFORD UNDERWRITERS INSURANCE COMPANY	0	1,378	0.00
HDI Global Insurance Company	0	262	0.00
HISCOX INSURANCE COMPANY INC.	0	145	0.00
HOCHHEIM PRAIRIE CASUALTY INSURANCE COMPANY	1	25,301	0.35
HOME STATE COUNTY MUTUAL INSURANCE COMPANY	77	475,881	1.44
HOMELAND INSURANCE COMPANY OF NEW YORK	0	35	0.00
HORACE MANN INSURANCE COMPANY	1	14,183	0.63
HORACE MANN PROPERTY & CASUALTY INSURANCE COMPANY	0	6,740	0.00
HUDSON INSURANCE COMPANY	0	336	0.00
HUDSON SPECIALTY INSURANCE COMPANY	0	22	0.00
Hallmark County Mutual Insurance Company	4	17,803	2.01
Hanover Lloyd's Insurance Company	0	91	0.00
Hartford Fire Insurance Company	0	139,863	0.00
IDS PROPERTY CASUALTY INSURANCE COMPANY	2	17,683	1.01
ILLINOIS NATIONAL INSURANCE CO.	0	575	0.00
IMPERIUM INSURANCE COMPANY	0	273	0.00
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	0	402	0.00
INDIAN HARBOR INSURANCE COMPANY	0	21	0.00
INFINITY COUNTY MUTUAL INSURANCE COMPANY	12	37,238	2.88
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA, THE	0	162	0.00
INTERNATIONAL INSURANCE COMPANY OF HANNOVER SE	0	3	0.00
INTERSTATE FIRE & CASUALTY COMPANY	1	26	343.26
Imperial Fire and Casualty Insurance Company	0	65	0.00
Integon Indemnity Corporation	0	1,590	0.00
Integon National Insurance Company	2	2,035	8.77
Interinsurance Exchange of the Automobile Club	0	5	0.00
Ironshore Indemnity Inc.	0	687	0.00
JAMES RIVER INSURANCE COMPANY	0	17	0.00
JEFFERSON INSURANCE COMPANY	0	22,110	0.00
KNIGHTBROOK INSURANCE COMPANY	7	8,673	7.20
LANCER INSURANCE COMPANY	1	425	21.00
LIBERTY COUNTY MUTUAL INSURANCE COMPANY	39	195,837	1.78
LM Insurance Corporation	0	22	0.00

LYNDON SOUTHERN INSURANCE COMPANY	4	48,331	0.74
Liberty Insurance Corporation	1	76	117.43
Liberty Mutual Fire Insurance Company	0	828	0.00
Liberty Mutual Insurance Company	0	24	0.00
Loya Insurance Company	67	157,171	3.80
MANUFACTURERS ALLIANCE INSURANCE COMPANY	0	3	0.00
MARKEL AMERICAN INSURANCE COMPANY	0	3,600	0.00
MASSACHUSETTS BAY INSURANCE COMPANY	0	179	0.00
MERASTAR INSURANCE COMPANY	0	83	0.00
MERCURY COUNTY MUTUAL INSURANCE COMPANY	3	43,229	0.62
MESA UNDERWRITERS SPECIALTY INSURANCE COMPANY	0	6,051	0.00
METROPOLITAN CASUALTY INSURANCE COMPANY	0	1,184	0.00
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	1	2,004	4.45
METROPOLITAN GENERAL INSURANCE COMPANY	0	738	0.00
METROPOLITAN GROUP PROPERTY AND CASUALTY INSURANCE COMPANY	0	1,798	0.00
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	2	497	35.91
MGA INSURANCE COMPANY, INC.	18	59,244	2.71
MID-CONTINENT ASSURANCE COMPANY	0	36	0.00
MID-CONTINENT CASUALTY COMPANY	0	1,057	0.00
MID-CONTINENT EXCESS AND SURPLUS INSURANCE COMPANY	0	1	0.00
MIDDLESEX INSURANCE COMPANY	0	393	0.00
mitsui sumitomo insurance usa inc.	0	70	0.00
MONROE GUARANTY INSURANCE COMPANY	0	90	0.00
MOTORISTS COMMERCIAL MUTUAL INSURANCE COMPANY	0	4	0.00
MOUNTAIN STATES INDEMNITY COMPANY	0	108	0.00
MOUNTAIN STATES MUTUAL CASUALTY COMPANY	0	258	0.00
Maidstone Insurance Company	0	25	0.00
Markel Insurance Company	0	519	0.00
Metropolitan Lloyds Insurance Company of Texas	11	86,449	1.14
Mid-Century Insurance Company	0	767	0.00
Mid-Century Insurance Company of Texas	0	148	0.00
Milwaukee Casualty Insurance Co.	0	613	0.00
NATIONAL AMERICAN INSURANCE COMPANY	0	316	0.00
NATIONAL CASUALTY COMPANY	3	1,263	21.20
NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	0	3	0.00
NATIONAL FIRE & MARINE INSURANCE COMPANY	0	612	0.00
NATIONAL FIRE AND INDEMNITY EXCHANGE	0	6	0.00
NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	0	291	0.00
NATIONAL INTERSTATE INSURANCE COMPANY	2	1,983	9.00

NATIONAL LIABILITY & FIRE INSURANCE COMPANY	3	8,596	3.11
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.	2	703	25.39
NATIONWIDE PROPERTY AND CASUALTY INSURANCE COMPANY	0	743	0.00
NAUTILUS INSURANCE COMPANY	0	22	0.00
NAVIGATORS INSURANCE COMPANY	1	41	217.68
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	0	886	0.00
NORTH AMERICAN ELITE INSURANCE COMPANY	0	1	0.00
NORTH AMERICAN SPECIALTY INSURANCE COMPANY	0	6	0.00
NORTH RIVER INSURANCE COMPANY, THE	0	40	0.00
NOVA CASUALTY COMPANY	0	152	0.00
National General Assurance Company	3	8,118	3.30
National General Insurance Company	4	2,077	17.19
National Indemnity Company	0	6	0.00
National Specialty Insurance Company	0	386	0.00
National Surety Corporation	0	366	0.00
National Trust Insurance Company	0	140	0.00
National Unity Insurance Company	5	28,186	1.58
Nationwide Agribusiness Insurance Company	0	2,013	0.00
Nationwide Mutual Fire Insurance Company	0	135	0.00
Nationwide Mutual Insurance Company	3	8,879	3.02
Netherlands Insurance Company, The	0	250	0.00
New Hampshire Insurance Company	0	336	0.00
Northfield Insurance Company	0	43	0.00
OCCIDENTAL FIRE & CASUALTY COMPANY OF NORTH CAROLINA	0	10	0.00
OKLAHOMA SPECIALTY INSURANCE COMPANY	0	2	0.00
OKLAHOMA SURETY COMPANY	0	598	0.00
OLD AMERICAN COUNTY MUTUAL FIRE INSURANCE COMPANY	132	274,033	4.30
OLD REPUBLIC GENERAL INSURANCE CORPORATION	0	42	0.00
OLD REPUBLIC INSURANCE COMPANY	0	186	0.00
Ohio Casualty Insurance Company, The	0	376	0.00
Ohio Security Insurance Company	2	3,741	4.77
PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	0	323	0.00
PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	0	3	0.00
PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY	0	27	0.00
PENNSYLVANIA NATIONAL MUTUAL CASUALTY INSURANCE COMPANY	0	34	0.00
PERMANENT GENERAL ASSURANCE CORPORATION	6	1,588	33.72
PERMANENT GENERAL ASSURANCE CORPORATION OF OHIO	0	3,737	0.00
PHILADELPHIA INDEMNITY INSURANCE COMPANY	0	14,708	0.00
PHOENIX INSURANCE COMPANY, THE	0	5,547	0.00

PLAZA INSURANCE COMPANY	0	1,776	0.00
PRAETORIAN INSURANCE COMPANY	0	1,769	0.00
PRIME INSURANCE COMPANY	0	75	0.00
PRINCETON EXCESS AND SURPLUS LINES INSURANCE COMPANY, THE	0	61	0.00
PROGRESSIVE ADVANCED INSURANCE COMPANY	0	1,909	0.00
PROGRESSIVE COUNTY MUTUAL INSURANCE COMPANY	83	971,658	0.76
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	0	26	0.00
PROTECTIVE INSURANCE COMPANY	0	27	0.00
Pacific Indemnity Company	0	248	0.00
Pacific Specialty Insurance Company	0	1,563	0.00
Peachtree Casualty Insurance Company	24	4,147	51.65
Peerless Indemnity Insurance Company	1	1,287	6.93
Peerless Insurance Company	1	181	49.31
Penn Millers Insurance Company	0	48	0.00
Pharmacists Mutual Insurance Company	0	298	0.00
Preferred Professional Insurance Company	0	24	0.00
Preserver Insurance Company	0	95	0.00
Privilege Underwriters Reciprocal Exchange	0	4,471	0.00
QBE Insurance Corporation	0	419	0.00
QBE SPECIALTY INSURANCE COMPANY	0	1	0.00
Qualitas Insurance Company	0	215	0.00
REGENT INSURANCE COMPANY	0	12	0.00
REPUBLIC-FRANKLIN INSURANCE COMPANY	0	267	0.00
REPUBLIC-VANGUARD INSURANCE COMPANY	0	109	0.00
REPWEST INSURANCE COMPANY	0	1	0.00
RLI Insurance Company	0	944	0.00
ROCKHILL INSURANCE COMPANY	0	95	0.00
Redpoint County Mutual Insurance Company	3	1,915	13.98
Redwood Fire and Casualty Insurance Company	2	887	20.12
Republic Lloyds	0	249	0.00
Republic Underwriters Insurance Company	0	578	0.00
Rural Trust Insurance Company	0	26	0.00
SAFE AUTO INSURANCE COMPANY	8	7,395	9.65
SAFETY NATIONAL CASUALTY CORPORATION	0	52	0.00
SAGAMORE INSURANCE COMPANY	1	104	85.81
SAMSUNG FIRE & MARINE INSURANCE CO., LTD (US BRANCH)	0	2	0.00
SCOTTSDALE INDEMNITY COMPANY	0	412	0.00
SCOTTSDALE INSURANCE COMPANY	0	287	0.00
SELECTIVE INSURANCE COMPANY OF AMERICA	0	8	0.00

SENECA SPECIALTY INSURANCE COMPANY	0	39	0.00
SENTINEL INSURANCE COMPANY, LTD.	1	3,619	2.47
SENTRY CASUALTY COMPANY	0	3	0.00
SENTRY SELECT INSURANCE COMPANY	1	1,606	5.56
SOMPO JAPAN FIRE & MARINE INSURANCE COMPANY OF AMERICA	0	6	0.00
ST. PAUL FIRE AND MARINE INSURANCE COMPANY	0	1,494	0.00
ST. PAUL GUARDIAN INSURANCE COMPANY	0	1	0.00
ST. PAUL MERCURY INSURANCE COMPANY	0	36	0.00
ST. PAUL PROTECTIVE INSURANCE COMPANY	0	6	0.00
STAR INSURANCE COMPANY	0	123	0.00
STARNET INSURANCE COMPANY	0	49	0.00
STARR SURPLUS LINES INSURANCE COMPANY	0	13	0.00
STATE AUTO PROPERTY & CASUALTY INSURANCE COMPANY	1	22,260	0.40
STATE FARM COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	24	273,914	0.78
STATE FARM FIRE AND CASUALTY COMPANY	0	34	0.00
STEADFAST INSURANCE COMPANY	0	15	0.00
STEAMSHIP MUTUAL UNDERWRITING ASSOCIATION (BERMUDA) LIMITED	0	15	0.00
Safeco Insurance Company of America	2	5,804	3.08
Safeco Insurance Company of Illinois	0	3,717	0.00
Safeco Lloyds Insurance Company	1	8,093	1.10
Safeway Insurance Company	0	20,835	0.00
Security National Insurance Company	0	526	0.00
Seneca Insurance Company, Inc.	0	43	0.00
Sentry Insurance a Mutual Company	0	1,232	0.00
Sompo Japan Insurance Company of America	0	65	0.00
Southern County Mutual Insurance Company	19	195,818	0.87
Southern Insurance Company	0	726	0.00
Southern Pioneer Property & Casualty Insurance Company	0	1,652	0.00
Spartan Insurance Company	0	4,464	0.00
Starr Indemnity & Liability Company	0	215	0.00
State Automobile Mutual Insurance Company	0	1,925	0.00
State Farm Mutual Automobile Insurance Company	124	3,150,837	0.35
State National Insurance Company, Inc.	0	265	0.00
Stillwater Insurance Company	0	483	0.00
Stratford Insurance Company	0	247	0.00
T.H.E. Insurance Company	0	75	0.00
TEACHERS INSURANCE COMPANY	0	7,586	0.00
TECHNOLOGY INSURANCE COMPANY, INC.	0	151	0.00
TEXAS FARM BUREAU CASUALTY INSURANCE COMPANY	15	136,783	0.98

TEXAS FARM BUREAU MUTUAL INSURANCE COMPANY	11	223,611	0.44
TNUS INSURANCE COMPANY	0	1	0.00
TOKIO MARINE AMERICA INSURANCE COMPANY	1	147	60.71
TOKIO MARINE SPECIALTY INSURANCE COMPANY	0	64	0.00
TRANS PACIFIC INSURANCE COMPANY	0	3	0.00
TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	0	129	0.00
TRANSPORTATION INSURANCE COMPANY	0	358	0.00
TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	0	4,372	0.00
TRAVELERS INDEMNITY COMPANY OF AMERICA, THE	0	421	0.00
TRAVELERS INDEMNITY COMPANY OF CONNECTICUT, THE	0	1,219	0.00
TRAVELERS INDEMNITY COMPANY, THE	0	765	0.00
TRAVELERS PERSONAL SECURITY INSURANCE COMPANY	0	393	0.00
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	1	1,257	7.10
TRINITY UNIVERSAL INSURANCE COMPANY	1	6,958	1.28
TRIUMPHE CASUALTY COMPANY	0	726	0.00
TRUMBULL INSURANCE COMPANY	0	149	0.00
TUDOR INSURANCE COMPANY	0	27	0.00
TWIN CITY FIRE INSURANCE COMPANY	0	620	0.00
Texas Hospital Insurance Exchange	0	110	0.00
Texas Pacific Indemnity Company	0	153	0.00
Tri-State Insurance Company of Minnesota	0	116	0.00
Truck Insurance Exchange	0	1,909	0.00
U S Lloyds Insurance Company	1	7,353	1.21
UNDERWRITERS AT LLOYD'S, LONDON	3	7,712	3.47
UNION INSURANCE COMPANY	0	1,557	0.00
UNITED FIRE & CASUALTY COMPANY	0	3,011	0.00
UNITED SPECIALTY INSURANCE COMPANY	1	1,080	8.26
UNITED STATES LIABILITY INSURANCE COMPANY	0	186	0.00
UNITRIN COUNTY MUTUAL INSURANCE COMPANY	6	43,945	1.22
UNITRIN DIRECT INSURANCE COMPANY	0	123	0.00
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	0	863	0.00
UNIVERSAL UNDERWRITERS OF TEXAS INSURANCE COMPANY	0	739	0.00
USAA CASUALTY INSURANCE COMPANY	21	234,278	0.80
USAA GENERAL INDEMNITY COMPANY	14	142,147	0.88
UTICA MUTUAL INSURANCE COMPANY	0	274	0.00
UTICA NATIONAL INSURANCE COMPANY OF TEXAS	0	273	0.00
Union Standard Lloyds	0	301	0.00
United Fire & Indemnity Company	0	1,369	0.00
United Fire Lloyds	0	2,506	0.00

United Services Automobile Association	26	261,889	0.89
United States Fire Insurance Company	0	347	0.00
Universal Underwriters Insurance Company	0	4,123	0.00
Utica Lloyd's of Texas	0	342	0.00
VALLEY FORGE INSURANCE COMPANY	0	373	0.00
VANLINER INSURANCE COMPANY	0	41	0.00
VISION INSURANCE COMPANY	6	24,882	2.15
VOYAGER INDEMNITY INSURANCE COMPANY	0	2	0.00
Vigilant Insurance Company	0	77	0.00
WESCO INSURANCE COMPANY	0	777	0.00
WESTCHESTER FIRE INSURANCE COMPANY	0	94	0.00
WESTCHESTER SURPLUS LINES INSURANCE COMPANY	0	2	0.00
WESTERN GENERAL AUTOMOBILE INSURANCE COMPANY	4	4,625	7.72
WESTERN HERITAGE INSURANCE COMPANY	0	1,806	0.00
WESTFIELD INSURANCE COMPANY	1	235	37.98
Worth Casualty Company	1	4,366	2.04
XL INSURANCE AMERICA, INC.	0	17	0.00
XL INSURANCE COMPANY OF NEW YORK, INC.	0	38	0.00
XL Reinsurance America Inc.	0	38	0.00
XL SPECIALTY INSURANCE COMPANY	0	38	0.00
Young America Insurance Company	0	15,387	0.00
ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	0	42	0.00
Zurich American Insurance Company	4	3,740	9.55
TOTAL	1,458	13,012,263	1.00