

### 2016 AUTOMOBILE COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ratio of more than 100. A company may have a small number of policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2016	TOTAL NUMBER OF AUTOMOBILE POLICIES FOR 2016	COMPLAINT INDEX
21st Century Centennial Insurance Company	1	12,735	0.86
21st Century North America Insurance Company	0	3,149	0.00
21st Century Preferred Insurance Company	0	967	0.00
ABA SEGUROS, S.A. DE C.V.	0	5,577	0.00
ACCC INSURANCE COMPANY	61	193,334	3.46
ACCEPTANCE INDEMNITY INSURANCE COMPANY	0	1,460	0.00
ACCESS INSURANCE COMPANY	1	14	782.52
ACE AMERICAN INSURANCE COMPANY	2	1,368	16.02
ACE FIRE UNDERWRITERS INSURANCE COMPANY	0	27	0.00
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	0	570	0.00
ACE SEGUROS, S.A.	2	114,433	0.19
ADDISON INSURANCE COMPANY	0	14	0.00
ADMIRAL INSURANCE COMPANY	0	2	0.00
ADRIATIC INSURANCE COMPANY	0	79	0.00
AIG EUROPE LIMITED	0	1	0.00
AIG PROPERTY CASUALTY COMPANY	0	3,536	0.00
AIG SPECIALTY INSURANCE COMPANY	0	3	0.00
AIX SPECIALTY INSURANCE COMPANY	0	9	0.00
ALASKA NATIONAL INSURANCE COMPANY	0	10	0.00
ALFA SPECIALTY INSURANCE CORPORATION	0	1,093	0.00
ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	1	2,351	4.66
ALLIED WORLD SURPLUS LINES INSURANCE COMPANY	0	42	0.00
ALLSTATE COUNTY MUTUAL INSURANCE COMPANY	15	118,242	1.39
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	67	671,231	1.09
ALLSTATE INDEMNITY COMPANY	7	145,183	0.53
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	1	73,249	0.15

ALLY INTERNATIONAL INSURANCE COMPANY LTD.	0	78	0.00
AMCO INSURANCE COMPANY	0	251	0.00
AMERICAN AUTOMOBILE INSURANCE COMPANY	0	199	0.00
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	0	9,385	0.00
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	0	239	0.00
AMERICAN COUNTRY INSURANCE COMPANY	1	135	81.15
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	0	567	0.00
AMERICAN MODERN HOME INSURANCE COMPANY	0	50	0.00
AMERICAN NATIONAL COUNTY MUTUAL INSURANCE COMPANY	1	15,817	0.69
AMERICAN ROAD INSURANCE COMPANY, THE	0	2	0.00
AMERICAN SELECT INSURANCE COMPANY	0	12	0.00
AMERICAN SOUTHERN HOME INSURANCE COMPANY	0	535	0.00
AMERISURE INSURANCE COMPANY	0	206	0.00
AMERISURE MUTUAL INSURANCE COMPANY	0	256	0.00
AMERISURE PARTNERS INSURANCE COMPANY	0	14	0.00
AMICA MUTUAL INSURANCE COMPANY	1	82,149	0.13
ANA COMPANIA DE SEGUROS, S.A. DE C.V.	0	10,749	0.00
ANCHOR GENERAL INSURANCE COMPANY	8	14,703	5.96
ARCH SPECIALTY INSURANCE COMPANY	0	12	0.00
ARGONAUT GREAT CENTRAL INSURANCE COMPANY	0	51	0.00
ARGONAUT INSURANCE COMPANY	0	62	0.00
ARGONAUT-MIDWEST INSURANCE COMPANY	0	2	0.00
ASPEN AMERICAN INSURANCE COMPANY	0	8	0.00
ASSOCIATED INDEMNITY CORPORATION	0	36	0.00
ASSOCIATED INDUSTRIES INSURANCE COMPANY, INC.	0	6	0.00
ASSOCIATION CASUALTY INSURANCE COMPANY	0	380	0.00
ATAIN SPECIALTY INSURANCE COMPANY	0	6	0.00
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT, THE	1	10,513	1.04
AXIS INSURANCE COMPANY	0	219	0.00
AXIS SURPLUS INSURANCE COMPANY	0	17	0.00
Acadia Insurance Company	0	1,490	0.00
Aegis Security Insurance Company	0	76	0.00
Agricultural Workers Mutual Auto Insurance Company	1	17,456	0.63
Alinsco Insurance Company	32	106,326	3.30
All America Insurance Company	0	25	0.00
Allied World Insurance Company	0	9	0.00
Allied World National Assurance Company	0	5	0.00
Allied World Specialty Insurance Company	0	548	0.00

Allmerica Financial Benefit Insurance Company	0	2,464	0.00
Allstate Insurance Company	9	18,681	5.28
AmTrust International Underwriters DAC	0	3	0.00
Amalgamated Casualty Insurance Company	0	173	0.00
America First Insurance Company	0	115	0.00
America First Lloyd's Insurance Company	0	157	0.00
American Alternative Insurance Corporation	4	2,434	18.00
American Colonial Insurance Company	0	2	0.00
American Economy Insurance Company	0	146	0.00
American Family Home Insurance Company	0	211	0.00
American Fire and Casualty Company	0	598	0.00
American Hallmark Insurance Company of Texas	0	13	0.00
American Insurance Company, The	0	182	0.00
American Mercury Insurance Company	0	76	0.00
American Mercury Lloyd's Insurance Company	0	626	0.00
American Millennium Insurance Company	0	1,237	0.00
American Modern Lloyd's Insurance Company	0	2,006	0.00
American National Property and Casualty Company	0	119	0.00
American Reliable Insurance Company	0	147	0.00
American States Insurance Company	0	1,339	0.00
American States Insurance Company of Texas	0	580	0.00
American Zurich Insurance Company	0	330	0.00
Amguard Insurance Company	0	131	0.00
Arch Insurance Company	0	3,069	0.00
AssuranceAmerica Insurance Company	0	103	0.00
Atlantic Specialty Insurance Company	0	602	0.00
Auto Club County Mutual Insurance Company	18	148,722	1.33
BERKLEY ASSURANCE COMPANY	0	238	0.00
BERKLEY NATIONAL INSURANCE COMPANY	0	289	0.00
BERKLEY REGIONAL INSURANCE COMPANY	0	481	0.00
BERKLEY REGIONAL SPECIALTY INSURANCE COMPANY	0	14	0.00
BITCO General Insurance Corporation	0	1,163	0.00
BRISTOL WEST SPECIALTY INSURANCE COMPANY	0	1,584	0.00
BROTHERHOOD MUTUAL INSURANCE COMPANY	0	371	0.00
Bankers Standard Insurance Company	0	3,540	0.00
Berkshire Hathaway Homestate Insurance Company	1	51	214.81
British American Insurance Company	0	1	0.00
Burlington Insurance Company, The	0	1,003	0.00

CALIFORNIA CASUALTY INDEMNITY EXCHANGE	0	1,530	0.00
CANAL INSURANCE COMPANY	1	677	16.18
CANOPIUS US INSURANCE, INC.	0	12	0.00
CAROLINA CASUALTY INSURANCE COMPANY	0	49	0.00
CEM Insurance Company	5	114,000	0.48
CENTRAL MUTUAL INSURANCE COMPANY	0	22,889	0.00
CHARTER OAK FIRE INSURANCE COMPANY, THE	2	4,220	5.19
CINCINNATI SPECIALTY UNDERWRITERS INSURANCE COMPANY, THE	0	191	0.00
COLONY INSURANCE COMPANY	0	818	0.00
COLUMBIA CASUALTY COMPANY	0	43	0.00
CONIFER INSURANCE COMPANY	0	155	0.00
CONTINENTAL CASUALTY COMPANY	0	461	0.00
CONTINENTAL INSURANCE COMPANY, THE	0	703	0.00
CONTINENTAL WESTERN INSURANCE COMPANY	0	581	0.00
CRESTBROOK INSURANCE COMPANY	0	1,322	0.00
CRUM & FORSTER SPECIALTY INSURANCE COMPANY	0	3	0.00
CUMIS INSURANCE SOCIETY, INC.	0	1,147	0.00
Chubb Custom Insurance Company	0	30	0.00
Chubb Lloyds Insurance Company of Texas	0	1,926	0.00
Chubb National Insurance Company	0	9,935	0.00
Church Mutual Insurance Company	0	2,353	0.00
Cincinnati Casualty Company, The	0	347	0.00
Cincinnati Indemnity Company, The	0	839	0.00
Cincinnati Insurance Company, The	1	2,840	3.86
Clear Blue Insurance Company	0	172	0.00
Clear Blue Specialty Insurance Company	0	20	0.00
Colonial County Mutual Insurance Company	16	233,624	0.75
Commerce and Industry Insurance Company	0	198	0.00
Commercial Alliance Insurance Company	1	3,288	3.33
Consumers County Mutual Insurance Company	8	247,355	0.35
Contractors Bonding and Insurance Company	0	59	0.00
DAIRYLAND COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	5	70,928	0.77
Depositors Insurance Company	0	1,244	0.00
Diamond State Insurance Company	0	24	0.00
Direct General Insurance Company	3	13,910	2.36
ELECTRIC INSURANCE COMPANY	0	2,205	0.00
EMCASCO INSURANCE COMPANY	0	230	0.00
EMPIRE FIRE AND MARINE INSURANCE COMPANY	0	351	0.00

EMPIRE INDEMNITY INSURANCE COMPANY	0	15	0.00
EMPLOYERS MUTUAL CASUALTY COMPANY	1	1,096	10.00
ENCOMPASS HOME AND AUTO INSURANCE COMPANY	0	49	0.00
ENCOMPASS INDEMNITY COMPANY	0	9,201	0.00
ENCOMPASS INSURANCE COMPANY OF AMERICA	0	465	0.00
ENCOMPASS PROPERTY AND CASUALTY COMPANY	0	591	0.00
ESURANCE INSURANCE COMPANY	2	36,088	0.61
EVANSTON INSURANCE COMPANY	0	79	0.00
EVEREST INDEMNITY INSURANCE COMPANY	0	139	0.00
EVEREST NATIONAL INSURANCE COMPANY	0	349	0.00
EVEREST REINSURANCE COMPANY	0	2	0.00
Economy Fire & Casualty Company	0	7,107	0.00
Economy Preferred Insurance Company	1	740	14.80
Economy Premier Assurance Company	0	702	0.00
Elephant Insurance Company	18	47,618	4.14
Employers Insurance Company of Wausau	0	40	0.00
Essentia Insurance Company	0	32,537	0.00
FARM BUREAU COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	3	40,839	0.80
FARMERS TEXAS COUNTY MUTUAL INSURANCE COMPANY	29	760,517	0.42
FARMLAND MUTUAL INSURANCE COMPANY	0	239	0.00
FCCI INSURANCE COMPANY	0	709	0.00
FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	0	10	0.00
FIRST GUARD INSURANCE COMPANY	0	834	0.00
FIRST MERCURY INSURANCE COMPANY	0	3	0.00
FOREMOST INSURANCE COMPANY, GRAND RAPIDS, MICHIGAN	1	36,586	0.30
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	0	1,087	0.00
FOREMOST SIGNATURE INSURANCE COMPANY	0	273	0.00
Falcon Insurance Company	23	34,287	7.35
Falls Lake National Insurance Company	0	53	0.00
Farmers Insurance Exchange	0	855	0.00
Federal Insurance Company	1	1,663	6.59
Federated National Insurance Company	5	23,595	2.32
Fireman's Fund Insurance Company	0	1,066	0.00
Firemen's Insurance Company of Washington, D.C.	0	55	0.00
First Acceptance Insurance Company, Inc.	4	920	47.63
First Liberty Insurance Corporation, The	0	99	0.00
First National Insurance Company of America	0	94	0.00
Florists' Mutual Insurance Company	0	97	0.00

Foremost County Mutual Insurance Company	6	172,042	0.38
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	10	128,320	0.85
GATEWAY INSURANCE COMPANY	0	853	0.00
GEICO Advantage Insurance Company	15	106,397	1.54
GEICO Choice Insurance Company	3	48,765	0.67
GEICO County Mutual Insurance Company	43	694,022	0.68
GEICO Indemnity Company	8	105,581	0.83
GEICO Secure Insurance Company	2	12,574	1.74
GEMINI INSURANCE COMPANY	0	10	0.00
GENERAL CASUALTY COMPANY OF WISCONSIN	0	34	0.00
GEORGIA CASUALTY & SURETY COMPANY	0	51	0.00
GOTHAM INSURANCE COMPANY	0	15	0.00
GRAPHIC ARTS MUTUAL INSURANCE COMPANY	0	378	0.00
GREAT AMERICAN ALLIANCE INSURANCE COMPANY	0	103	0.00
GREAT AMERICAN ASSURANCE COMPANY	0	741	0.00
GREAT AMERICAN E & S INSURANCE COMPANY	0	5	0.00
GREAT AMERICAN INSURANCE COMPANY	0	151	0.00
GREAT DIVIDE INSURANCE COMPANY	0	236	0.00
GREAT LAKES REINSURANCE (U.K.) SE	0	340	0.00
GREENWICH INSURANCE COMPANY	0	224	0.00
GUIDEONE MUTUAL INSURANCE COMPANY	0	1,619	0.00
General Automobile Insurance Company, Inc., The	3	14,526	2.26
General Insurance Company of America	1	7,105	1.54
Germania Fire & Casualty Company	1	9,617	1.14
Germania Insurance Company	0	4,638	0.00
Germania Select Insurance Company	6	97,283	0.68
Government Employees Insurance Company	9	252,243	0.39
Granite State Insurance Company	1	416	26.33
Great American Insurance Company of New York	0	118	0.00
Great Midwest Insurance Company	0	198	0.00
Great Northern Insurance Company	0	914	0.00
Great West Casualty Company	0	1,790	0.00
HALLMARK SPECIALTY INSURANCE COMPANY	0	6	0.00
HANOVER INSURANCE COMPANY, THE	0	181	0.00
HARCO NATIONAL INSURANCE COMPANY	0	142	0.00
HARLEYSVILLE INSURANCE COMPANY	0	119	0.00
HARTFORD ACCIDENT AND INDEMNITY COMPANY	0	3,744	0.00
HARTFORD CASUALTY INSURANCE COMPANY	0	387	0.00

HARTFORD INSURANCE COMPANY OF THE MIDWEST	0	3,834	0.00
HARTFORD UNDERWRITERS INSURANCE COMPANY	0	1,170	0.00
HDI SEGUROS, S.A. DE C.V.	0	13,238	0.00
HOCHHEIM PRAIRIE CASUALTY INSURANCE COMPANY	0	25,734	0.00
HOME STATE COUNTY MUTUAL INSURANCE COMPANY	104	233,540	4.88
HORACE MANN INSURANCE COMPANY	1	11,452	0.96
HORACE MANN PROPERTY & CASUALTY INSURANCE COMPANY	2	5,611	3.90
HOUSING ENTERPRISE INSURANCE COMPANY, INC.	0	31	0.00
HUDSON INSURANCE COMPANY	0	621	0.00
HUDSON SPECIALTY INSURANCE COMPANY	0	87	0.00
Hallmark County Mutual Insurance Company	4	23,195	1.89
Hamilton Specialty Insurance Company	0	92	0.00
Hanover American Insurance Company, The	0	101	0.00
Hanover Atlantic Insurance Company, Ltd., The	0	1	0.00
Hanover Lloyd's Insurance Company	0	88	0.00
Hartford Fire Insurance Company	0	128,880	0.00
Hiscox Insurance Company Inc.	0	89	0.00
Houston Specialty Insurance Company	0	2	0.00
IDS PROPERTY CASUALTY INSURANCE COMPANY	2	18,832	1.16
ILLINOIS NATIONAL INSURANCE CO.	1	391	28.02
ILLINOIS UNION INSURANCE COMPANY	0	19	0.00
IMPERIUM INSURANCE COMPANY	0	10	0.00
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	0	378	0.00
INDIAN HARBOR INSURANCE COMPANY	0	20	0.00
INFINITY COUNTY MUTUAL INSURANCE COMPANY	15	57,989	2.83
INTERNATIONAL INSURANCE COMPANY OF HANNOVER SE	0	2	0.00
INTERSTATE FIRE & CASUALTY COMPANY	0	6	0.00
Imperial Fire and Casualty Insurance Company	0	8	0.00
Insurance Company of the State of Pennsylvania, The	0	85	0.00
Integon Indemnity Corporation	1	8,599	1.27
Integon National Insurance Company	1	2,419	4.53
Ironshore Indemnity Inc.	0	704	0.00
JAMES RIVER INSURANCE COMPANY	0	24	0.00
KNIGHTBROOK INSURANCE COMPANY	3	2,226	14.76
LANCER INSURANCE COMPANY	0	325	0.00
LIBERTY COUNTY MUTUAL INSURANCE COMPANY	44	391,129	1.23
LM Insurance Corporation	0	31	0.00
Lexington Insurance Company	0	164	0.00

Liberty Insurance Corporation	0	100	0.00
Liberty Mutual Fire Insurance Company	4	828	52.92
Liberty Mutual Insurance Company	1	91	120.39
Loya Insurance Company	43	135,132	3.49
Lyndon Southern Insurance Company	13	6,772	21.03
MANUFACTURERS ALLIANCE INSURANCE COMPANY	0	75	0.00
MARKEL AMERICAN INSURANCE COMPANY	1	3,497	3.13
MASSACHUSETTS BAY INSURANCE COMPANY	0	163	0.00
MERASTAR INSURANCE COMPANY	0	66	0.00
MERCURY COUNTY MUTUAL INSURANCE COMPANY	0	33,086	0.00
MESA UNDERWRITERS SPECIALTY INSURANCE COMPANY	0	578	0.00
METROPOLITAN CASUALTY INSURANCE COMPANY	0	1,056	0.00
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	0	1,796	0.00
METROPOLITAN GENERAL INSURANCE COMPANY	0	638	0.00
METROPOLITAN GROUP PROPERTY AND CASUALTY INSURANCE COMPANY	0	1,626	0.00
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	0	564	0.00
MID-CONTINENT ASSURANCE COMPANY	0	8	0.00
MID-CONTINENT CASUALTY COMPANY	0	1,002	0.00
MIDDLESEX INSURANCE COMPANY	0	245	0.00
MITSUI SUMITOMO INSURANCE COMPANY OF AMERICA	0	96	0.00
MITSUI SUMITOMO INSURANCE USA INC.	0	76	0.00
MONROE GUARANTY INSURANCE COMPANY	0	146	0.00
MOTORISTS COMMERCIAL MUTUAL INSURANCE COMPANY	0	4	0.00
MOUNTAIN STATES INDEMNITY COMPANY	0	100	0.00
MOUNTAIN STATES MUTUAL CASUALTY COMPANY	0	204	0.00
Maidstone Insurance Company	0	12	0.00
Markel Insurance Company	0	512	0.00
Metropolitan Lloyds Insurance Company of Texas	10	79,024	1.39
Mid-Century Insurance Company	0	694	0.00
Mid-Century Insurance Company of Texas	0	123	0.00
NATIONAL AMERICAN INSURANCE COMPANY	0	378	0.00
NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	0	3	0.00
NATIONAL FIRE & MARINE INSURANCE COMPANY	0	396	0.00
NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	0	373	0.00
NATIONAL INTERSTATE INSURANCE COMPANY	0	1,929	0.00
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.	2	666	32.90
NATIONWIDE PROPERTY AND CASUALTY INSURANCE COMPANY	0	686	0.00
NAUTILUS INSURANCE COMPANY	0	40	0.00



NAVIGATORS INSURANCE COMPANY	0	48	0.00
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	0	515	0.00
NORTH AMERICAN SPECIALTY INSURANCE COMPANY	0	14	0.00
National Casualty Company	0	1,036	0.00
National General Assurance Company	1	5,778	1.90
National General Insurance Company	2	2,036	10.76
National Indemnity Company	0	4	0.00
National Specialty Insurance Company	0	721	0.00
National Surety Corporation	0	128	0.00
National Trust Insurance Company	1	194	56.47
National Unity Insurance Company	3	19,140	1.72
Nationwide Agribusiness Insurance Company	2	2,122	10.33
Nationwide Mutual Fire Insurance Company	0	130	0.00
Nationwide Mutual Insurance Company	1	859	12.75
Netherlands Insurance Company, The	0	144	0.00
New Hampshire Insurance Company	0	564	0.00
Northfield Insurance Company	0	299	0.00
Nova Casualty Company	0	130	0.00
OCCIDENTAL FIRE & CASUALTY COMPANY OF NORTH CAROLINA	2	4	5,477.64
OKLAHOMA SPECIALTY INSURANCE COMPANY	0	3	0.00
OKLAHOMA SURETY COMPANY	0	662	0.00
OLD AMERICAN COUNTY MUTUAL FIRE INSURANCE COMPANY	72	276,970	2.85
OLD REPUBLIC GENERAL INSURANCE CORPORATION	0	36	0.00
OLD REPUBLIC INSURANCE COMPANY	2	192	114.12
Ohio Casualty Insurance Company, The	1	445	24.62
Ohio Security Insurance Company	0	5,028	0.00
PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	0	331	0.00
PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	0	7	0.00
PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY	0	76	0.00
PENNSYLVANIA NATIONAL MUTUAL CASUALTY INSURANCE COMPANY	0	35	0.00
PERMANENT GENERAL ASSURANCE CORPORATION	0	808	0.00
PERMANENT GENERAL ASSURANCE CORPORATION OF OHIO	2	1,834	11.95
PHOENIX INSURANCE COMPANY, THE	0	4,738	0.00
PLAZA INSURANCE COMPANY	0	1,208	0.00
PRAETORIAN INSURANCE COMPANY	0	5,143	0.00
PRIME INSURANCE COMPANY	1	105	104.34
PRINCETON EXCESS AND SURPLUS LINES INSURANCE COMPANY, THE	0	82	0.00
PROGRESSIVE ADVANCED INSURANCE COMPANY	0	3	0.00

PROGRESSIVE COUNTY MUTUAL INSURANCE COMPANY	58	1,019,944	0.62
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	0	2,549	0.00
PROTECTIVE INSURANCE COMPANY	0	7	0.00
Pacific Indemnity Company	0	234	0.00
Pacific Specialty Insurance Company	1	1,174	9.33
Peachtree Casualty Insurance Company	1	1	10,955.28
Peerless Indemnity Insurance Company	1	605	18.11
Peerless Insurance Company	0	111	0.00
Penn Millers Insurance Company	0	54	0.00
Pharmacists Mutual Insurance Company	0	418	0.00
Privilege Underwriters Reciprocal Exchange	0	5,271	0.00
QBE Insurance Corporation	0	390	0.00
QBE SPECIALTY INSURANCE COMPANY	0	1	0.00
Qualitas Insurance Company	0	949	0.00
REGENT INSURANCE COMPANY	0	17	0.00
REPUBLIC-FRANKLIN INSURANCE COMPANY	0	299	0.00
REPUBLIC-VANGUARD INSURANCE COMPANY	0	102	0.00
REPWEST INSURANCE COMPANY	0	2	0.00
RLI Insurance Company	0	766	0.00
ROCKHILL INSURANCE COMPANY	0	53	0.00
Redpoint County Mutual Insurance Company	0	49,961	0.00
Redwood Fire and Casualty Insurance Company	1	920	11.91
Republic Lloyds	1	261	41.97
Republic Underwriters Insurance Company	0	601	0.00
Riverport Insurance Company	0	534	0.00
Rural Trust Insurance Company	0	32	0.00
SAFE AUTO INSURANCE COMPANY	2	7,887	2.78
SAFETY NATIONAL CASUALTY CORPORATION	0	70	0.00
SAGAMORE INSURANCE COMPANY	0	83	0.00
SAMSUNG FIRE & MARINE INSURANCE CO., LTD (US BRANCH)	0	4	0.00
SCOR U.K. COMPANY, LTD	0	189	0.00
SCOTTSDALE INDEMNITY COMPANY	0	181	0.00
SCOTTSDALE INSURANCE COMPANY	0	396	0.00
SENECA SPECIALTY INSURANCE COMPANY	0	22	0.00
SENTINEL INSURANCE COMPANY, LTD.	1	2,549	4.30
SENTRY SELECT INSURANCE COMPANY	0	1,693	0.00
ST. PAUL FIRE AND MARINE INSURANCE COMPANY	0	1,479	0.00
ST. PAUL GUARDIAN INSURANCE COMPANY	0	2	0.00

ST. PAUL MERCURY INSURANCE COMPANY	0	26	0.00
ST. PAUL PROTECTIVE INSURANCE COMPANY	0	7	0.00
STANDARD CLUB EUROPE LTD., THE	0	30	0.00
STARNET INSURANCE COMPANY	0	53	0.00
STARR SURPLUS LINES INSURANCE COMPANY	0	17	0.00
STATE AUTO PROPERTY & CASUALTY INSURANCE COMPANY	2	18,693	1.17
STATE FARM FIRE AND CASUALTY COMPANY	0	30	0.00
STEADFAST INSURANCE COMPANY	0	12	0.00
SUNDERLAND MARINE INSURANCE COMPANY LIMITED	0	2	0.00
Safeco Insurance Company of America	1	4,859	2.25
Safeco Insurance Company of Illinois	0	2,991	0.00
Safeco Lloyds Insurance Company	1	6,682	1.64
Safeway Insurance Company	1	22,024	0.50
Seneca Insurance Company, Inc.	0	29	0.00
Sentruity Casualty Company	0	149,757	0.00
Sentry Insurance a Mutual Company	0	1,354	0.00
Sompo America Fire & Marine Insurance Company	0	5	0.00
Sompo America Insurance Company	0	88	0.00
Southern County Mutual Insurance Company	10	172,297	0.64
Southern Insurance Company	0	681	0.00
Southern Pioneer Property & Casualty Insurance Company	0	2,683	0.00
Spartan Insurance Company	0	4,729	0.00
StarStone National Insurance Company	0	6	0.00
Starr Indemnity & Liability Company	0	252	0.00
State Automobile Mutual Insurance Company	0	1,261	0.00
State Farm County Mutual Insurance Company of Texas	12	219,935	0.60
State Farm Mutual Automobile Insurance Company	117	3,135,859	0.41
State National Insurance Company, Inc.	1	1,874	5.85
Stillwater Insurance Company	0	366	0.00
Stratford Insurance Company	0	11	0.00
T.H.E. Insurance Company	0	89	0.00
TEACHERS INSURANCE COMPANY	1	12,223	0.90
TEXAS FARM BUREAU CASUALTY INSURANCE COMPANY	3	122,468	0.27
TEXAS FARM BUREAU MUTUAL INSURANCE COMPANY	17	226,231	0.82
TEXAS FARMERS INSURANCE COMPANY	0	12	0.00
TNUS INSURANCE COMPANY	0	4	0.00
TOKIO MARINE AMERICA INSURANCE COMPANY	0	143	0.00
TOKIO MARINE SPECIALTY INSURANCE COMPANY	0	55	0.00

TOPA INSURANCE COMPANY	0	1	0.00
TRANS PACIFIC INSURANCE COMPANY	0	4	0.00
TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	0	143	0.00
TRANSPORTATION INSURANCE COMPANY	0	285	0.00
TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	0	3,559	0.00
TRAVELERS INDEMNITY COMPANY OF AMERICA, THE	0	646	0.00
TRAVELERS INDEMNITY COMPANY OF CONNECTICUT, THE	0	1,078	0.00
TRAVELERS INDEMNITY COMPANY, THE	0	808	0.00
TRAVELERS PERSONAL SECURITY INSURANCE COMPANY	0	319	0.00
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	3	1,364	24.10
TRINITY UNIVERSAL INSURANCE COMPANY	0	5,634	0.00
TRIUMPHE CASUALTY COMPANY	0	567	0.00
TRUMBULL INSURANCE COMPANY	1	227	48.26
TT CLUB MUTUAL INSURANCE LIMITED	0	2	0.00
TUDOR INSURANCE COMPANY	0	35	0.00
TWIN CITY FIRE INSURANCE COMPANY	0	611	0.00
Technology Insurance Company, Inc.	0	151	0.00
Texas Hospital Insurance Exchange	0	114	0.00
Texas Pacific Indemnity Company	0	131	0.00
Truck Insurance Exchange	0	1,674	0.00
U S Lloyds Insurance Company	2	7,867	2.79
UNDERWRITERS AT LLOYD'S, LONDON	1	8,071	1.36
UNION INSURANCE COMPANY	1	1,670	6.56
UNITED FIRE & CASUALTY COMPANY	0	3,179	0.00
UNITED SPECIALTY INSURANCE COMPANY	5	896	61.13
UNITRIN COUNTY MUTUAL INSURANCE COMPANY	5	41,013	1.34
UNITRIN DIRECT INSURANCE COMPANY	0	84	0.00
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	0	616	0.00
USAA Casualty Insurance Company	35	239,846	1.60
USAA GENERAL INDEMNITY COMPANY	24	150,380	1.75
UTICA MUTUAL INSURANCE COMPANY	0	289	0.00
UTICA NATIONAL INSURANCE COMPANY OF TEXAS	0	245	0.00
Union Standard Lloyds	0	302	0.00
United Fire & Indemnity Company	0	1,593	0.00
United Fire Lloyds	0	2,645	0.00
United Services Automobile Association	29	261,557	1.21
Universal Underwriters Insurance Company	2	2,817	7.78
Utica Lloyd's of Texas	0	349	0.00

VALLEY FORGE INSURANCE COMPANY	0	457	0.00
VANLINER INSURANCE COMPANY	0	67	0.00
VOYAGER INDEMNITY INSURANCE COMPANY	0	3	0.00
Vigilant Insurance Company	0	75	0.00
Vision Insurance Company	8	15,349	5.71
WESTCHESTER FIRE INSURANCE COMPANY	0	155	0.00
WESTCHESTER SURPLUS LINES INSURANCE COMPANY	0	11	0.00
WESTERN HERITAGE INSURANCE COMPANY	0	1,537	0.00
WESTFIELD INSURANCE COMPANY	0	234	0.00
Watford Specialty Insurance Company	0	12	0.00
West American Insurance Company	0	863	0.00
Woodlands Insurance Company, The	0	15,485	0.00
Worth Casualty Company	0	4,195	0.00
XL INSURANCE AMERICA, INC.	0	28	0.00
XL SPECIALTY INSURANCE COMPANY	0	35	0.00
Young America Insurance Company	4	8,132	5.39
Zurich American Insurance Company	1	3,617	3.03
Zurich American Insurance Company of Illinois	0	66	0.00
<b>TOTAL</b>	<b>1,168</b>	<b>12,795,766</b>	<b>1.00</b>