

### 2017 AUTOMOBILE COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ratio of more than 100. A company may have a small number of policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2017	TOTAL NUMBER OF AUTOMOBILE POLICIES FOR 2017	COMPLAINT INDEX
21ST CENTURY CENTENNIAL INSURANCE COMPANY	1	2,654	4.21
21ST CENTURY NORTH AMERICA INSURANCE COMPANY	0	588	0.00
21ST CENTURY PREFERRED INSURANCE COMPANY	0	73	0.00
ABA SEGUROS, S.A. DE C.V.	0	6,968	0.00
ACADIA INSURANCE COMPANY	1	10	1,117.76
ACCC INSURANCE COMPANY	40	220,793	2.02
ACCEPTANCE INDEMNITY INSURANCE COMPANY	1	1,391	8.04
ACCESS INSURANCE COMPANY	0	11	0.00
ACCIDENT INSURANCE COMPANY, INC.	2	165	135.49
ACE AMERICAN INSURANCE COMPANY	3	1,371	24.46
ACE FIRE UNDERWRITERS INSURANCE COMPANY	0	41	0.00
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	0	614	0.00
ACUITY, A MUTUAL INSURANCE COMPANY	0	48	0.00
ADDISON INSURANCE COMPANY	0	7	0.00
ADMIRAL INSURANCE COMPANY	0	2	0.00
ADRIATIC INSURANCE COMPANY	0	136	0.00
AEGIS SECURITY INSURANCE COMPANY	0	77	0.00
AGRICULTURAL WORKERS MUTUAL AUTO INSURANCE COMPANY	0	17,570	0.00
AIG ASSURANCE COMPANY	0	21	0.00
AIG PROPERTY CASUALTY COMPANY	0	3,969	0.00
AIG SPECIALTY INSURANCE COMPANY	0	3	0.00
AIX SPECIALTY INSURANCE COMPANY	0	8	0.00
ALASKA NATIONAL INSURANCE COMPANY	0	9	0.00
ALINSCO INSURANCE COMPANY	8	79,246	1.13
ALL AMERICA INSURANCE COMPANY	0	15	0.00

ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	1	11,237	0.99
ALLIED WORLD ASSURANCE COMPANY (U.S.) INC.	0	1	0.00
ALLIED WORLD INSURANCE COMPANY	0	42	0.00
ALLIED WORLD NATIONAL ASSURANCE COMPANY	0	13	0.00
ALLIED WORLD SPECIALTY INSURANCE COMPANY	0	935	0.00
ALLIED WORLD SURPLUS LINES INSURANCE COMPANY	0	50	0.00
ALLMERICA FINANCIAL BENEFIT INSURANCE COMPANY	1	2,714	4.12
ALLSTATE COUNTY MUTUAL INSURANCE COMPANY	22	118,994	2.07
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	89	704,086	1.41
ALLSTATE INDEMNITY COMPANY	9	134,577	0.75
ALLSTATE INSURANCE COMPANY	3	17,037	1.97
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	4	72,326	0.62
ALLY INTERNATIONAL INSURANCE COMPANY LTD.	0	79	0.00
AMALGAMATED CASUALTY INSURANCE COMPANY	0	121	0.00
AMCO INSURANCE COMPANY	0	236	0.00
AMERICA FIRST INSURANCE COMPANY	0	13	0.00
AMERICA FIRST LLOYD'S INSURANCE COMPANY	0	29	0.00
AMERICAN ACCESS CASUALTY COMPANY	74	131,118	6.31
AMERICAN ALTERNATIVE INSURANCE CORPORATION	0	4,984	0.00
AMERICAN AUTOMOBILE INSURANCE COMPANY	0	199	0.00
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	0	10,036	0.00
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	0	235	0.00
AMERICAN CONTRACTORS INSURANCE COMPANY RISK RETENTION GROUP	0	13	0.00
AMERICAN COUNTRY INSURANCE COMPANY	0	15	0.00
AMERICAN FAMILY HOME INSURANCE COMPANY	0	660	0.00
AMERICAN FAMILY MUTUAL INSURANCE COMPANY, S.I.	0	274	0.00
AMERICAN FIRE AND CASUALTY COMPANY	0	1,002	0.00
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	0	950	0.00
AMERICAN HALLMARK INSURANCE COMPANY OF TEXAS	0	12	0.00
AMERICAN INSURANCE COMPANY, THE	0	251	0.00
AMERICAN MERCURY INSURANCE COMPANY	0	31	0.00
AMERICAN MERCURY LLOYD'S INSURANCE COMPANY	0	211	0.00
AMERICAN MILLENNIUM INSURANCE COMPANY	2	1,737	12.87
AMERICAN MODERN HOME INSURANCE COMPANY	0	228	0.00
AMERICAN MODERN LLOYD'S INSURANCE COMPANY	0	1,868	0.00
AMERICAN NATIONAL COUNTY MUTUAL INSURANCE COMPANY	1	16,148	0.69
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	0	108	0.00

AMERICAN RELIABLE INSURANCE COMPANY	0	124	0.00
AMERICAN ROAD INSURANCE COMPANY, THE	0	2	0.00
AMERICAN SELECT INSURANCE COMPANY	0	10	0.00
AMERICAN SENTINEL INSURANCE COMPANY	0	105	0.00
AMERICAN SOUTHERN HOME INSURANCE COMPANY	0	267	0.00
AMERICAN SOUTHERN INSURANCE COMPANY	0	149	0.00
AMERICAN STATES INSURANCE COMPANY	0	858	0.00
AMERICAN STATES INSURANCE COMPANY OF TEXAS	5	370	151.05
AMERICAN ZURICH INSURANCE COMPANY	0	1,703	0.00
AMERISURE INSURANCE COMPANY	1	157	71.20
AMERISURE MUTUAL INSURANCE COMPANY	0	205	0.00
AMERISURE PARTNERS INSURANCE COMPANY	0	6	0.00
AMGUARD INSURANCE COMPANY	0	1,051	0.00
AMICA MUTUAL INSURANCE COMPANY	7	81,896	0.96
AMICA PROPERTY AND CASUALTY INSURANCE COMPANY	0	2,452	0.00
AMTRUST INSURANCE COMPANY OF KANSAS, INC.	0	2,276	0.00
AMTRUST INTERNATIONAL UNDERWRITERS DAC	0	11	0.00
ANCHOR GENERAL INSURANCE COMPANY	13	12,741	11.40
ARCH INSURANCE COMPANY	0	1,797	0.00
ARCH SPECIALTY INSURANCE COMPANY	0	19	0.00
ARGONAUT GREAT CENTRAL INSURANCE COMPANY	0	25	0.00
ARGONAUT INSURANCE COMPANY	0	32	0.00
ARGONAUT-MIDWEST INSURANCE COMPANY	0	16	0.00
ASSOCIATED INDEMNITY CORPORATION	0	52	0.00
ASSOCIATION CASUALTY INSURANCE COMPANY	0	406	0.00
ASSURANCEAMERICA INSURANCE COMPANY	0	4,581	0.00
ATAIN SPECIALTY INSURANCE COMPANY	0	4	0.00
ATLANTIC CASUALTY INSURANCE COMPANY	0	465	0.00
ATLANTIC SPECIALTY INSURANCE COMPANY	0	518	0.00
AUTO CLUB COUNTY MUTUAL INSURANCE COMPANY	18	173,221	1.16
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT, THE	3	9,134	3.67
AXIS INSURANCE COMPANY	0	427	0.00
AXIS SURPLUS INSURANCE COMPANY	0	8	0.00
BANKERS STANDARD INSURANCE COMPANY	0	3,078	0.00
BERKLEY ASSURANCE COMPANY	0	222	0.00
BERKLEY NATIONAL INSURANCE COMPANY	0	599	0.00
BERKLEY REGIONAL INSURANCE COMPANY	0	566	0.00

BERKLEY REGIONAL SPECIALTY INSURANCE COMPANY	0	40	0.00
BERKSHIRE HATHAWAY HOMESTATE INSURANCE COMPANY	0	46	0.00
BERKSHIRE HATHAWAY SPECIALTY INSURANCE COMPANY	0	52	0.00
BITCO GENERAL INSURANCE CORPORATION	0	1,088	0.00
BITCO NATIONAL INSURANCE COMPANY	0	38	0.00
BRISTOL WEST SPECIALTY INSURANCE COMPANY	0	1,035	0.00
BRITISH AMERICAN INSURANCE COMPANY	0	1	0.00
BROTHERHOOD MUTUAL INSURANCE COMPANY	0	543	0.00
BURLINGTON INSURANCE COMPANY, THE	0	309	0.00
CALIFORNIA CASUALTY INDEMNITY EXCHANGE	0	1,438	0.00
CANAL INSURANCE COMPANY	0	984	0.00
CANOPIUS US INSURANCE, INC.	0	40	0.00
CAROLINA CASUALTY INSURANCE COMPANY	0	26	0.00
CATLIN SPECIALTY INSURANCE COMPANY	1	1,485	7.53
CEM INSURANCE COMPANY	7	145,415	0.54
CENTRAL MUTUAL INSURANCE COMPANY	0	24,485	0.00
CHARTER OAK FIRE INSURANCE COMPANY, THE	0	3,642	0.00
CHUBB CUSTOM INSURANCE COMPANY	0	23	0.00
CHUBB EUROPEAN GROUP LIMITED	0	141	0.00
CHUBB LLOYDS INSURANCE COMPANY OF TEXAS	0	1,722	0.00
CHUBB NATIONAL INSURANCE COMPANY	1	10,224	1.09
CHUBB SEGUROS MEXICO, S.A.	0	4,243	0.00
CHURCH MUTUAL INSURANCE COMPANY	0	2,411	0.00
CINCINNATI CASUALTY COMPANY, THE	0	3,225	0.00
CINCINNATI INDEMNITY COMPANY, THE	0	4,256	0.00
CINCINNATI INSURANCE COMPANY, THE	0	745	0.00
CLEAR BLUE INSURANCE COMPANY	0	20,893	0.00
CLEAR BLUE SPECIALTY INSURANCE COMPANY	0	44	0.00
COLONIAL COUNTY MUTUAL INSURANCE COMPANY	15	171,688	0.98
COLONY INSURANCE COMPANY	1	1,028	10.87
COLUMBIA CASUALTY COMPANY	0	40	0.00
COLUMBIA MUTUAL INSURANCE COMPANY	0	22	0.00
COLUMBIA NATIONAL INSURANCE COMPANY	0	1	0.00
COMMERCE AND INDUSTRY INSURANCE COMPANY	0	153	0.00
CONIFER INSURANCE COMPANY	0	128	0.00
CONSUMERS COUNTY MUTUAL INSURANCE COMPANY	5	255,495	0.22
CONTINENTAL CASUALTY COMPANY	0	436	0.00

CONTINENTAL INSURANCE COMPANY, THE	0	761	0.00
CONTINENTAL WESTERN INSURANCE COMPANY	0	140	0.00
CONTRACTORS BONDING AND INSURANCE COMPANY	0	26	0.00
CRESTBROOK INSURANCE COMPANY	0	3,998	0.00
CRUM & FORSTER SPECIALTY INSURANCE COMPANY	0	4	0.00
CUMIS INSURANCE SOCIETY, INC.	0	1,109	0.00
DAIRYLAND COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	5	72,609	0.77
DEPOSITORS INSURANCE COMPANY	0	1,341	0.00
DIAMOND STATE INSURANCE COMPANY	0	14	0.00
DIRECT GENERAL INSURANCE COMPANY	1	13,910	0.80
DONEGAL MUTUAL INSURANCE COMPANY	0	175	0.00
ECONOMY FIRE & CASUALTY COMPANY	2	15,447	1.45
ECONOMY PREFERRED INSURANCE COMPANY	0	4,400	0.00
ECONOMY PREMIER ASSURANCE COMPANY	0	1,131	0.00
EL AGUILA COMPANIA DE SEGUROS, S.A. DE C.V	0	797	0.00
ELECTRIC INSURANCE COMPANY	0	2,518	0.00
ELEPHANT INSURANCE COMPANY	20	43,733	5.11
EMCASCO INSURANCE COMPANY	0	246	0.00
EMPIRE FIRE AND MARINE INSURANCE COMPANY	0	349	0.00
EMPIRE INDEMNITY INSURANCE COMPANY	0	17	0.00
EMPLOYERS INSURANCE COMPANY OF WAUSAU	0	39	0.00
EMPLOYERS MUTUAL CASUALTY COMPANY	1	1,198	9.33
ENCOMPASS HOME AND AUTO INSURANCE COMPANY	0	36	0.00
ENCOMPASS INDEMNITY COMPANY	0	9,930	0.00
ENCOMPASS INSURANCE COMPANY OF AMERICA	0	377	0.00
ENCOMPASS PROPERTY AND CASUALTY COMPANY	0	493	0.00
ESURANCE INSURANCE COMPANY	3	44,012	0.76
ESURANCE PROPERTY AND CASUALTY INSURANCE COMPANY	1	1,856	6.02
EVANSTON INSURANCE COMPANY	0	167	0.00
EVEREST INDEMNITY INSURANCE COMPANY	0	180	0.00
EVEREST NATIONAL INSURANCE COMPANY	0	604	0.00
FALCON INSURANCE COMPANY	29	32,413	10.00
FALLS LAKE NATIONAL INSURANCE COMPANY	0	188	0.00
FARM BUREAU COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	2	32,679	0.68
FARMERS INSURANCE EXCHANGE	0	751	0.00
FARMERS TEXAS COUNTY MUTUAL INSURANCE COMPANY	32	717,122	0.50
FARMLAND MUTUAL INSURANCE COMPANY	0	199	0.00

FCCI INSURANCE COMPANY	0	714	0.00
FEDERAL INSURANCE COMPANY	0	1,605	0.00
FEDERATED NATIONAL INSURANCE COMPANY	13	19,556	7.43
FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	0	12	0.00
FIREMAN'S FUND INSURANCE COMPANY	0	1,192	0.00
FIREMEN'S INSURANCE COMPANY OF WASHINGTON, D.C.	0	12	0.00
FIRST ACCEPTANCE INSURANCE COMPANY, INC.	1	562	19.89
FIRST GUARD INSURANCE COMPANY	0	1,938	0.00
FIRST LIBERTY INSURANCE CORPORATION, THE	0	134	0.00
FIRST MERCURY INSURANCE COMPANY	0	6	0.00
FIRST NATIONAL INSURANCE COMPANY OF AMERICA	0	94	0.00
FIRST NONPROFIT INSURANCE COMPANY	0	50	0.00
FOREMOST COUNTY MUTUAL INSURANCE COMPANY	7	172,490	0.45
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	0	39,934	0.00
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	0	1,082	0.00
FOREMOST SIGNATURE INSURANCE COMPANY	0	288	0.00
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	21	139,916	1.68
GATEWAY INSURANCE COMPANY	0	835	0.00
GEICO ADVANTAGE INSURANCE COMPANY	10	664,611	0.17
GEICO CHOICE INSURANCE COMPANY	4	267,190	0.17
GEICO COUNTY MUTUAL INSURANCE COMPANY	99	859,377	1.29
GEICO GENERAL INSURANCE COMPANY	1	16,281	0.69
GEICO INDEMNITY COMPANY	7	52,671	1.49
GEICO SECURE INSURANCE COMPANY	1	71,338	0.16
GEMINI INSURANCE COMPANY	0	18	0.00
GENERAL AUTOMOBILE INSURANCE COMPANY, INC., THE	4	12,351	3.62
GENERAL CASUALTY COMPANY OF WISCONSIN	0	43	0.00
GENERAL INSURANCE COMPANY OF AMERICA	4	5,670	7.89
GENERAL SECURITY INDEMNITY COMPANY OF ARIZONA	0	5	0.00
GEORGIA CASUALTY & SURETY COMPANY	0	26	0.00
GERMANIA FIRE & CASUALTY COMPANY	0	12,142	0.00
GERMANIA INSURANCE COMPANY	0	4,701	0.00
GERMANIA SELECT INSURANCE COMPANY	7	100,654	0.78
GLOBAL LIBERTY INSURANCE COMPANY OF NEW YORK	0	9	0.00
GOLDEN BEAR INSURANCE COMPANY	0	1	0.00
GOTHAM INSURANCE COMPANY	0	5	0.00
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22	241,681	1.02

GRANITE STATE INSURANCE COMPANY	0	262	0.00
GRAPHIC ARTS MUTUAL INSURANCE COMPANY	0	398	0.00
GREAT AMERICAN ALLIANCE INSURANCE COMPANY	0	96	0.00
GREAT AMERICAN ASSURANCE COMPANY	0	986	0.00
GREAT AMERICAN E & S INSURANCE COMPANY	0	1	0.00
GREAT AMERICAN INSURANCE COMPANY	0	151	0.00
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	0	103	0.00
GREAT LAKES REINSURANCE (U.K.) SE	0	947	0.00
GREAT MIDWEST INSURANCE COMPANY	0	320	0.00
GREAT NORTHERN INSURANCE COMPANY	0	933	0.00
GREAT WEST CASUALTY COMPANY	0	2,081	0.00
GREENWICH INSURANCE COMPANY	0	132	0.00
GUIDEONE MUTUAL INSURANCE COMPANY	0	1,543	0.00
GUIDEONE SPECIALTY MUTUAL INSURANCE COMPANY	0	9	0.00
HALLMARK COUNTY MUTUAL INSURANCE COMPANY	5	14,622	3.82
HALLMARK INSURANCE COMPANY	0	1	0.00
HALLMARK SPECIALTY INSURANCE COMPANY	0	7	0.00
HANOVER AMERICAN INSURANCE COMPANY, THE	0	92	0.00
HANOVER ATLANTIC INSURANCE COMPANY, LTD., THE	0	1	0.00
HANOVER INSURANCE COMPANY, THE	0	186	0.00
HANOVER LLOYD'S INSURANCE COMPANY	0	84	0.00
HARCO NATIONAL INSURANCE COMPANY	0	158	0.00
HARLEYSVILLE INSURANCE COMPANY	0	175	0.00
HARTFORD ACCIDENT AND INDEMNITY COMPANY	0	2,833	0.00
HARTFORD CASUALTY INSURANCE COMPANY	0	316	0.00
HARTFORD FIRE INSURANCE COMPANY	0	104,596	0.00
HARTFORD INSURANCE COMPANY OF THE MIDWEST	0	3,291	0.00
HARTFORD UNDERWRITERS INSURANCE COMPANY	0	938	0.00
HDI GLOBAL INSURANCE COMPANY	0	74	0.00
HDI SEGUROS, S.A. DE C.V.	0	12,648	0.00
HISCOX INSURANCE COMPANY INC.	0	15	0.00
HOCHHEIM PRAIRIE CASUALTY INSURANCE COMPANY	0	28,535	0.00
HOME STATE COUNTY MUTUAL INSURANCE COMPANY	90	218,915	4.60
HOMELAND INSURANCE COMPANY OF NEW YORK	0	15	0.00
HORACE MANN INSURANCE COMPANY	1	9,386	1.19
HOUSTON SPECIALTY INSURANCE COMPANY	0	2	0.00
HUDSON EXCESS INSURANCE COMPANY	0	39	0.00

HUDSON INSURANCE COMPANY	0	865	0.00
HUDSON SPECIALTY INSURANCE COMPANY	0	44	0.00
IDS PROPERTY CASUALTY INSURANCE COMPANY	5	21,054	2.65
ILLINOIS NATIONAL INSURANCE CO.	0	180	0.00
ILLINOIS UNION INSURANCE COMPANY	0	26	0.00
IMPERIUM INSURANCE COMPANY	0	139	0.00
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	0	388	0.00
INDIAN HARBOR INSURANCE COMPANY	0	23	0.00
INFINITY COUNTY MUTUAL INSURANCE COMPANY	20	87,595	2.55
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA, THE	0	94	0.00
INTEGON INDEMNITY CORPORATION	1	15,927	0.70
INTEGON NATIONAL INSURANCE COMPANY	1	2,642	4.23
INTERNATIONAL INSURANCE COMPANY OF HANNOVER SE	0	468	0.00
INTERSTATE FIRE & CASUALTY COMPANY	0	6	0.00
INTREPID INSURANCE COMPANY	0	1	0.00
IRONSHORE INDEMNITY INC.	0	652	0.00
IRONSHORE SPECIALTY INSURANCE COMPANY	0	1	0.00
JAMES RIVER INSURANCE COMPANY	0	23	0.00
KNIGHTBROOK INSURANCE COMPANY	2	10,868	2.06
LANCER INSURANCE COMPANY	0	264	0.00
LEXINGTON INSURANCE COMPANY	0	100	0.00
LIBERTY COUNTY MUTUAL INSURANCE COMPANY	64	508,090	1.41
LIBERTY INSURANCE CORPORATION	0	87	0.00
LIBERTY MUTUAL FIRE INSURANCE COMPANY	3	755	44.41
LIBERTY MUTUAL INSURANCE COMPANY	0	129	0.00
LIBERTY SURPLUS INSURANCE CORPORATION	0	1	0.00
LM INSURANCE CORPORATION	0	29	0.00
LOYA INSURANCE COMPANY	53	138,068	4.29
LYNDON SOUTHERN INSURANCE COMPANY	3	5,995	5.59
MAIDSTONE INSURANCE COMPANY	0	3	0.00
MANUFACTURERS ALLIANCE INSURANCE COMPANY	0	101	0.00
MARKEL AMERICAN INSURANCE COMPANY	0	2,793	0.00
MARKEL INSURANCE COMPANY	1	439	25.46
MASSACHUSETTS BAY INSURANCE COMPANY	0	155	0.00
MERASTAR INSURANCE COMPANY	0	57	0.00
MERCHANTS NATIONAL INSURANCE COMPANY	0	1	0.00
MERCURY COUNTY MUTUAL INSURANCE COMPANY	3	27,833	1.20



MESA UNDERWRITERS SPECIALTY INSURANCE COMPANY	0	566	0.00
METROPOLITAN CASUALTY INSURANCE COMPANY	0	909	0.00
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	0	1,499	0.00
METROPOLITAN GENERAL INSURANCE COMPANY	0	545	0.00
METROPOLITAN GROUP PROPERTY AND CASUALTY INSURANCE COMPANY	0	1,368	0.00
METROPOLITAN LLOYDS INSURANCE COMPANY OF TEXAS	9	55,286	1.82
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	0	1,138	0.00
MIC GENERAL INSURANCE CORPORATION	0	2,755	0.00
MID-CENTURY INSURANCE COMPANY	0	1,150	0.00
MID-CENTURY INSURANCE COMPANY OF TEXAS	0	93	0.00
MID-CONTINENT ASSURANCE COMPANY	0	3	0.00
MID-CONTINENT CASUALTY COMPANY	0	1,017	0.00
MID-CONTINENT EXCESS AND SURPLUS INSURANCE COMPANY	0	1	0.00
MIDDLESEX INSURANCE COMPANY	0	61	0.00
MIDVALE INDEMNITY COMPANY	0	34	0.00
MILFORD CASUALTY INSURANCE COMPANY	0	587	0.00
MITSUMI SUMITOMO INSURANCE COMPANY OF AMERICA	0	88	0.00
MITSUMI SUMITOMO INSURANCE USA INC.	0	75	0.00
MONROE GUARANTY INSURANCE COMPANY	0	197	0.00
MOUNTAIN STATES INDEMNITY COMPANY	0	372	0.00
NATIONAL AMERICAN INSURANCE COMPANY	0	464	0.00
NATIONAL CASUALTY COMPANY	0	976	0.00
NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	0	3	0.00
NATIONAL FIRE & MARINE INSURANCE COMPANY	0	666	0.00
NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	0	427	0.00
NATIONAL GENERAL ASSURANCE COMPANY	0	4,190	0.00
NATIONAL GENERAL INSURANCE COMPANY	1	2,027	5.51
NATIONAL INDEMNITY COMPANY	0	4	0.00
NATIONAL INTERSTATE INSURANCE COMPANY	0	1,086	0.00
NATIONAL LIABILITY & FIRE INSURANCE COMPANY	2	5,699	3.92
NATIONAL SPECIALTY INSURANCE COMPANY	0	626	0.00
NATIONAL SURETY CORPORATION	0	174	0.00
NATIONAL TRUST INSURANCE COMPANY	0	155	0.00
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.	1	563	19.85
NATIONWIDE AGRIBUSINESS INSURANCE COMPANY	1	7,303	1.53
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	0	106	0.00
NATIONWIDE MUTUAL INSURANCE COMPANY	0	2,144	0.00

NATIONWIDE PROPERTY AND CASUALTY INSURANCE COMPANY	0	693	0.00
NAUTILUS INSURANCE COMPANY	0	46	0.00
NAVIGATORS INSURANCE COMPANY	0	5,927	0.00
NETHERLANDS INSURANCE COMPANY, THE	0	42	0.00
NEW HAMPSHIRE INSURANCE COMPANY	0	475	0.00
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	0	324	0.00
NORTH AMERICAN ELITE INSURANCE COMPANY	0	15	0.00
NORTH AMERICAN SPECIALTY INSURANCE COMPANY	0	18	0.00
NORTHFIELD INSURANCE COMPANY	0	60	0.00
NOVA CASUALTY COMPANY	0	203	0.00
OCCIDENTAL FIRE & CASUALTY COMPANY OF NORTH CAROLINA	0	1,496	0.00
OHIO CASUALTY INSURANCE COMPANY, THE	0	566	0.00
OHIO SECURITY INSURANCE COMPANY	0	5,685	0.00
OKLAHOMA SURETY COMPANY	0	506	0.00
OLD AMERICAN COUNTY MUTUAL FIRE INSURANCE COMPANY	118	2,395,060	0.55
OLD REPUBLIC GENERAL INSURANCE CORPORATION	0	39	0.00
OLD REPUBLIC INSURANCE COMPANY	1	202	55.33
PACIFIC EMPLOYERS INSURANCE COMPANY	0	1	0.00
PACIFIC INDEMNITY COMPANY	0	244	0.00
PACIFIC SPECIALTY INSURANCE COMPANY	0	832	0.00
PEERLESS INDEMNITY INSURANCE COMPANY	0	66	0.00
PEERLESS INSURANCE COMPANY	0	24	0.00
PELEUS INSURANCE COMPANY	0	1	0.00
PENN MILLERS INSURANCE COMPANY	0	67	0.00
PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	0	340	0.00
PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	0	6	0.00
PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY	0	84	0.00
PENNSYLVANIA NATIONAL MUTUAL CASUALTY INSURANCE COMPANY	0	39	0.00
PERMANENT GENERAL ASSURANCE CORPORATION	0	502	0.00
PERMANENT GENERAL ASSURANCE CORPORATION OF OHIO	0	1,066	0.00
PHARMACISTS MUTUAL INSURANCE COMPANY	0	563	0.00
PHILADELPHIA INDEMNITY INSURANCE COMPANY	0	16,133	0.00
PHOENIX INSURANCE COMPANY, THE	0	4,057	0.00
PRAETORIAN INSURANCE COMPANY	0	84	0.00
PRIME INSURANCE COMPANY	0	336	0.00
PRINCETON EXCESS AND SURPLUS LINES INSURANCE COMPANY, THE	0	48	0.00
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	0	6,172	0.00

PROGRESSIVE ADVANCED INSURANCE COMPANY	0	3	0.00
PROGRESSIVE COUNTY MUTUAL INSURANCE COMPANY	86	1,189,507	0.81
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	0	30	0.00
PROTECTIVE INSURANCE COMPANY	1	83	134.67
QBE INSURANCE CORPORATION	0	408	0.00
QBE SPECIALTY INSURANCE COMPANY	0	1	0.00
QUALITAS INSURANCE COMPANY	0	5,848	0.00
REDWOOD FIRE AND CASUALTY INSURANCE COMPANY	1	761	14.69
REGENT INSURANCE COMPANY	0	14	0.00
REPUBLIC LLOYDS	0	232	0.00
REPUBLIC UNDERWRITERS INSURANCE COMPANY	0	539	0.00
REPUBLIC-FRANKLIN INSURANCE COMPANY	0	337	0.00
REPUBLIC-VANGUARD INSURANCE COMPANY	0	118	0.00
REPWEST INSURANCE COMPANY	0	3	0.00
RIVERPORT INSURANCE COMPANY	0	1,442	0.00
RLI INSURANCE COMPANY	0	287	0.00
ROCKHILL INSURANCE COMPANY	0	34	0.00
ROCKINGHAM CASUALTY COMPANY	0	1	0.00
ROOT INSURANCE COMPANY	0	109	0.00
RURAL TRUST INSURANCE COMPANY	0	20	0.00
SAFE AUTO INSURANCE COMPANY	6	10,218	6.56
SAFECO INSURANCE COMPANY OF AMERICA	0	3,889	0.00
SAFECO INSURANCE COMPANY OF ILLINOIS	0	2,359	0.00
SAFECO LLOYDS INSURANCE COMPANY	1	5,374	2.08
SAFETY NATIONAL CASUALTY CORPORATION	0	148	0.00
SAFEWAY INSURANCE COMPANY	2	16,979	1.32
SAGAMORE INSURANCE COMPANY	0	94	0.00
SCOTTSDALE INDEMNITY COMPANY	0	88	0.00
SCOTTSDALE INSURANCE COMPANY	0	1,787	0.00
SECURITY NATIONAL INSURANCE COMPANY	0	701	0.00
SELECTIVE INSURANCE COMPANY OF AMERICA	0	16	0.00
SENECA INSURANCE COMPANY, INC.	0	1,200	0.00
SENECA SPECIALTY INSURANCE COMPANY	0	7	0.00
SENTINEL INSURANCE COMPANY, LTD.	1	1,748	6.39
SENTRY INSURANCE A MUTUAL COMPANY	0	1,545	0.00
SENTRY SELECT INSURANCE COMPANY	1	1,702	6.57
SOMPO AMERICA FIRE & MARINE INSURANCE COMPANY	0	5	0.00

SOMPO AMERICA INSURANCE COMPANY	0	108	0.00
SOUTHERN COUNTY MUTUAL INSURANCE COMPANY	9	114,565	0.88
SOUTHERN INSURANCE COMPANY	0	625	0.00
SOUTHERN PIONEER PROPERTY & CASUALTY INSURANCE COMPANY	0	2,667	0.00
SPARTAN INSURANCE COMPANY	0	4,746	0.00
ST. PAUL FIRE AND MARINE INSURANCE COMPANY	0	1,395	0.00
ST. PAUL GUARDIAN INSURANCE COMPANY	0	2	0.00
ST. PAUL MERCURY INSURANCE COMPANY	0	30	0.00
ST. PAUL PROTECTIVE INSURANCE COMPANY	0	5	0.00
STAR INSURANCE COMPANY	0	205	0.00
STARNET INSURANCE COMPANY	0	87	0.00
STARR INDEMNITY & LIABILITY COMPANY	0	252	0.00
STARR SURPLUS LINES INSURANCE COMPANY	0	13	0.00
STARSTONE NATIONAL INSURANCE COMPANY	0	40	0.00
STARSTONE SPECIALTY INSURANCE COMPANY	0	4	0.00
STATE AUTO PROPERTY & CASUALTY INSURANCE COMPANY	5	12,802	4.37
STATE AUTOMOBILE MUTUAL INSURANCE COMPANY	0	1,569	0.00
STATE FARM COUNTY MUTUAL INSURANCE COMPANY OF TEXAS	22	138,178	1.78
STATE FARM FIRE AND CASUALTY COMPANY	2	30	745.18
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	129	2,987,466	0.48
STATE NATIONAL INSURANCE COMPANY, INC.	0	1,080	0.00
STEADFAST INSURANCE COMPANY	1	34	328.75
STILLWATER INSURANCE COMPANY	0	356	0.00
T.H.E. INSURANCE COMPANY	0	89	0.00
TECHNOLOGY INSURANCE COMPANY, INC.	0	418	0.00
TEXAS FARM BUREAU CASUALTY INSURANCE COMPANY	3	113,112	0.30
TEXAS FARM BUREAU MUTUAL INSURANCE COMPANY	9	202,176	0.50
TEXAS FARM BUREAU UNDERWRITERS	1	41,327	0.27
TEXAS FARMERS INSURANCE COMPANY	0	13	0.00
TEXAS HOSPITAL INSURANCE EXCHANGE	0	117	0.00
TOKIO MARINE AMERICA INSURANCE COMPANY	0	114	0.00
TOKIO MARINE SPECIALTY INSURANCE COMPANY	0	67	0.00
TRANS PACIFIC INSURANCE COMPANY	0	1	0.00
TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	0	166	0.00
TRANSPORTATION INSURANCE COMPANY	0	254	0.00
TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	0	3,624	0.00
TRAVELERS INDEMNITY COMPANY OF AMERICA, THE	0	926	0.00

TRAVELERS INDEMNITY COMPANY OF CONNECTICUT, THE	1	997	11.21
TRAVELERS INDEMNITY COMPANY, THE	0	803	0.00
TRAVELERS PERSONAL SECURITY INSURANCE COMPANY	0	262	0.00
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	0	1,398	0.00
TREXIS ONE INSURANCE CORPORATION	0	2,551	0.00
TRI-STATE INSURANCE COMPANY OF MINNESOTA	0	451	0.00
TRINITY UNIVERSAL INSURANCE COMPANY	0	4,569	0.00
TRIUMPHE CASUALTY COMPANY	0	320	0.00
TRUCK INSURANCE EXCHANGE	0	1,543	0.00
TRUMBULL INSURANCE COMPANY	0	239	0.00
TWIN CITY FIRE INSURANCE COMPANY	0	504	0.00
U S LLOYDS INSURANCE COMPANY	0	8,079	0.00
UNDERWRITERS AT LLOYD'S, LONDON	3	10,419	3.22
UNION INSURANCE COMPANY	0	24	0.00
UNION INSURANCE COMPANY OF PROVIDENCE	0	6	0.00
UNION STANDARD LLOYDS	0	308	0.00
UNITED FINANCIAL CASUALTY COMPANY	0	2	0.00
UNITED FIRE & CASUALTY COMPANY	0	3,419	0.00
UNITED FIRE & INDEMNITY COMPANY	0	1,827	0.00
UNITED FIRE LLOYDS	0	2,792	0.00
UNITED NATIONAL INSURANCE COMPANY	0	2	0.00
UNITED SERVICES AUTOMOBILE ASSOCIATION	22	262,275	0.94
UNITED SPECIALTY INSURANCE COMPANY	1	444	25.17
UNITRIN COUNTY MUTUAL INSURANCE COMPANY	6	38,764	1.73
UNITRIN DIRECT INSURANCE COMPANY	0	60	0.00
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	0	492	0.00
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	1	107	104.46
UNIVERSAL UNDERWRITERS OF TEXAS INSURANCE COMPANY	0	9	0.00
USAA CASUALTY INSURANCE COMPANY	27	248,229	1.22
USAA GENERAL INDEMNITY COMPANY	17	158,537	1.20
UTICA LLOYD'S OF TEXAS	0	386	0.00
UTICA MUTUAL INSURANCE COMPANY	0	280	0.00
UTICA NATIONAL INSURANCE COMPANY OF TEXAS	0	249	0.00
VALLEY FORGE INSURANCE COMPANY	0	516	0.00
VANLINER INSURANCE COMPANY	0	120	0.00
VIGILANT INSURANCE COMPANY	0	69	0.00
VISION INSURANCE COMPANY	9	9,529	10.56

VOYAGER INDEMNITY INSURANCE COMPANY	0	15	0.00
WATFORD SPECIALTY INSURANCE COMPANY	0	32	0.00
WESCO INSURANCE COMPANY	0	1,037	0.00
WEST AMERICAN INSURANCE COMPANY	0	1,470	0.00
WESTCHESTER FIRE INSURANCE COMPANY	0	166	0.00
WESTCHESTER SURPLUS LINES INSURANCE COMPANY	0	10	0.00
WESTERN GENERAL AUTOMOBILE INSURANCE COMPANY	7	5,929	13.20
WESTERN HERITAGE INSURANCE COMPANY	0	111	0.00
WESTFIELD INSURANCE COMPANY	0	187	0.00
WESTFIELD NATIONAL INSURANCE COMPANY	0	5	0.00
WINDHAVEN NATIONAL INSURANCE COMPANY	0	1,488	0.00
WOODLANDS INSURANCE COMPANY, THE	0	26,756	0.00
WORTH CASUALTY COMPANY	0	3,108	0.00
XL INSURANCE AMERICA, INC.	0	27	0.00
XL SPECIALTY INSURANCE COMPANY	0	29	0.00
YOUNG AMERICA INSURANCE COMPANY	1	2,665	4.19
ZURICH AMERICAN INSURANCE COMPANY	6	4,152	16.15
ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	0	156	0.00
<b>TOTAL</b>	<b>1,402</b>	<b>15,671,051</b>	<b>1.00</b>